

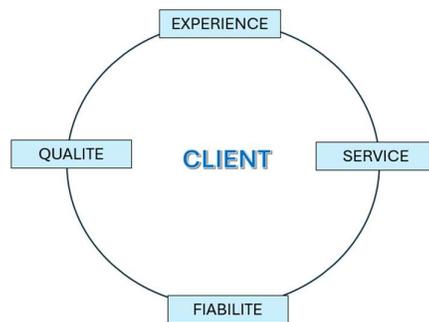


MANAGEMENT COMMITMENT

We, Fain Belgium and all our employees, aim to be a reliable partner for our clients and to provide them with optimal service in the maintenance, repair, troubleshooting, modernization, and installation of their lifting equipment.

To do this, we have chosen to set up a quality system. We aim for 100% customer satisfaction, both in terms of materials, service, listening and availability.

We are committed to fully complying with our contractual obligations to our customers.



Fain Belgium stands for experience, quality materials, reliability in execution as well as excellent service and after-sales service.

We want to improve and expand our quality system in a progressive way, when this benefits our organization and/or the quality of our services.

CEO

Arne Vandenberghe

Quality Officer

Christophe Luyten

Quality Manager

Justin Pillaert